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PRODUCT INSPECTION NOTICE

December 7, 2021

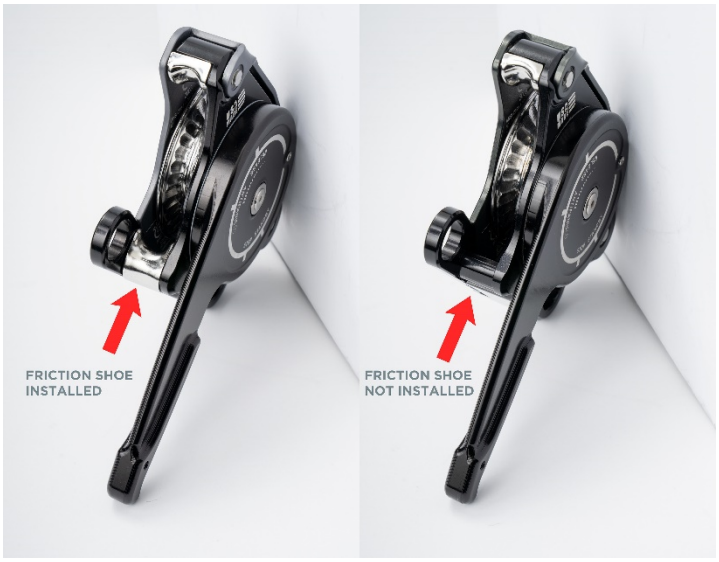
CMC CLUTCH™ BY HARKEN INDUSTRIAL™

Part# **335011, 335013**

CMC and Harken Industrial have identified that a very limited number of 11 mm and 13 mm CLUTCH units may have shipped to customers without the stainless steel Friction Shoe installed. While internal testing shows the missing Friction Shoe **does not present an immediate safety concern**, there may be impacts to long-term device durability and its performance in extreme circumstances.

The Friction Shoe is located along the rope path adjacent to the becket. Please refer to the comparison photos that show the CLUTCH with the Friction Shoe installed and the CLUTCH without the Friction Shoe installed.





Please inspect your CLUTCH and confirm that the Friction Shoe is installed. Please note that all Personal Protective Equipment (PPE) should be inspected prior to being placed into service, in accordance with the user manual and certification requirements.

If your CLUTCH does not have a Friction Shoe, or if you have any questions, please contact our Customer Support team by calling (800) 513-7455 or (805) 562-9120, or send an email to info@cmcpro.com. Thank you for your continued support and trust!